Jabiru Strategic Action Plan

Community Youth & Children's Services Association Inc

Our Purpose: Supporting children, young people and families to thrive.

Our Vision: A leading provider of school age and wellbeing services that support growth and connection.

Vision for our society: Safe and fulfilling lives for children and young people.

	Community Impact	Recognised Leader	Capable People	Service Quality	Sustainable Operations
Objectives	More children, young people, families and communities thriving	Jabiru is recognised as a leading provider, partner and influencer	A capable Jabiru team that is passionate, engaged and equipped to deliver every day	Jabiru delivers a valued suite of services to a high level of quality	A robust portfolio of sites and services underpinned by effective governance and efficient operations
Key Strategies	**Provide** school and family communities with an integrated suite of high quality, affordable, accessible wellbeing services **Seek** partnering, merger and acquisition opportunities with providers whose values are aligned with Jabiru **Work** with partners to introduce new and specialised services for those who experience complex vulnerabilities	**Advocate** for systemic change in community-based wellbeing services to influence industry program logic **Actively** seek new partnerships with government, business, philanthropists and other providers to expand our reach and impact **Engage** with leaders and researchers to continue to understand and shape the sector **Actively** participate in government and sector peak bodies, networks and working groups	**Build** a culture that aligns with our purpose and vision through individual commitment to values and behaviours **Define** our Employee Value Proposition to attract, retain and grow our team **Identify** opportunities to grow financial and non-financial rewards for our people **Increase** our diversity and inclusivity **Elevate** safety and wellbeing as core values of Jabiru **Strengthen** our leadership and technical capability	**Integrate** systems and processes to enhance quality and risk management across all services **Continually** review and refine service delivery in response to customer feedback **Ensure** all OSHC services are at least 'meeting' National Quality Framework (NQF) standards **Strive** towards 'exceeding' NQF standards at multiple sites **Build** frameworks to ensure breaches of risk tolerance are minimised **Attain** and retain Safeguarding Children accreditation **Retain** Quality Assurance systems and rating (HSQF) **Embed** Reconciliation Action Plan (RAP)	**Retain** and grow our school-age care portfolio (i.e. OSHC sites) **Pursue** revenue diversification opportunities to reduce our dependency on government funding **Invest** in our operations, systems and processes to make them more robust, integrated, effective and efficient **Embed** an organisational risk management framework **Increase** Jabiru brand awareness **Explore** environmental sustainability opportunities